# SEMINOLE COUNTY 2010 SHERIFF'S OFFICE ANNUAL REPORT





The Seminole County Sheriff's Office is an accredited law enforcement agency that meets the highs standards of the Commission on Accreditation for Law Enforcement Agencies as well as several other distinguished accrediting bodies



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# MESSAGE FROM The sheriff



#### **Sheriff Donald F. Eslinger**

An Internationally Accredited Agency

Commission on Accreditation for Law Enforcement Agencies Commission for Florida Law Enforcement Accreditation Florida Corrections Accreditation Commission National Commission on Correctional Health Care Public Safety Communications Accreditation

May 1, 2011

I am pleased to present the 2010 Annual Report for the Seminole County Sheriff's Office. In these challenging times, everyone is asked to do more with less and the Seminole County Sheriff's Office is no exception to that. I'm proud to say that during these challenging times we've effectively streamlined our operations while at the same time improving services.

Throughout this report you'll read notable accomplishments and highlights, which detail the busy year that was 2010. As a direct result of the hard work of the men and women of the Seminole County Sheriff's Office along with our community partners, unincorporated Seminole County experienced a 5.9% decrease in Part I crime. The total crime index for Seminole County was 3,946 and approximately 1.2 million dollars in property value was recovered for victims. The crime rate in Seminole County continues to be one of the lowest rates for a Sheriff's Office in Central Florida. These decreases along with our partnerships with the community are proof that community based policing works.

As we move forward in the coming year, we shall remain focused on our mission... To enhance the quality of life while reducing crime and the fear of crime throughout Seminole County.

I hope you enjoy reading the Seminole County Sheriff's Office 2010 Annual Report.

Sincerely,

Donald F. Eslinger Sheriff



MISSION & VALUES

### MISSION

To enhance the quality of life by reducing crime and the fear of crime throughout Seminole County.

### VALUES

#### The Seminole County Sheriff's Office:

- Is committed to protecting and preserving the rights of individuals as guaranteed by the Constitution,
- Believes that the prevention of crime is its primary responsibility,
- Is committed to the suppression of crime and the active pursuit of criminals,
- Is committed to an open, honest and receptive relationship with all segments of the community, thereby strengthening police-community relations by incorporating community values into a more responsive delivery of law enforcement service,
- Believes that the suppression of crime is a shared responsibility with the community and is committed to participating in and developing programs which further this concept,
- Recognizes that its greatest resource is its employees and is committed to promoting a harmonious and productive environment for its diverse work force, free of harassment and discrimination. A means is provided for a fair and equitable process for employment, career development, the administration of discipline, and the evaluation of personnel complaints and suggestions as lodged pursuant to Sheriff's Office directives,
- Is committed to individual and organizational ethics, integrity and honesty. Ethical behavior is demanded of every member of the agency and is reinforced through the development of the Ethics Committee and ethics related training,
- Is committed to the effective management of its resources and seeks to provide modern, effective tools and support services for its employees,
- Is committed to excellence in all areas of operation, with the intent of seeking quality resources and to create an organizational climate in which excellence is pursued and rewarded,
- Is committed to the implementation of programs at the John E. Polk Correctional Facility that facilitates the reintegration of offenders who display a desire to become productive members of the community, and,
- Is committed to achieving a reputation of excellence not only among the citizens it serves, but among other law enforcement agencies as well.

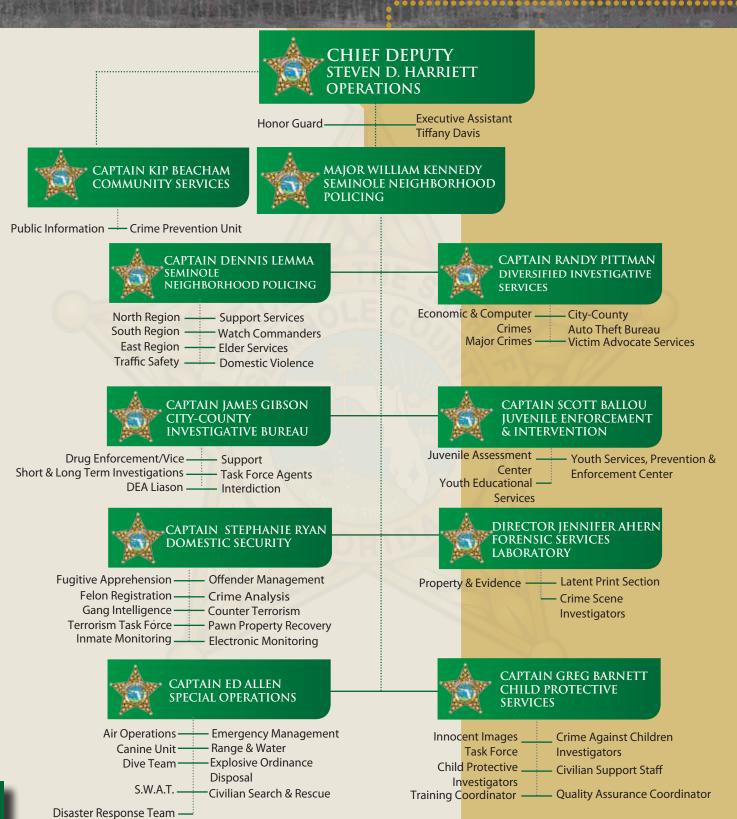
Senior Executive Assistant Ann Gitzke Citizens Advisory Committee Civilian Review Board

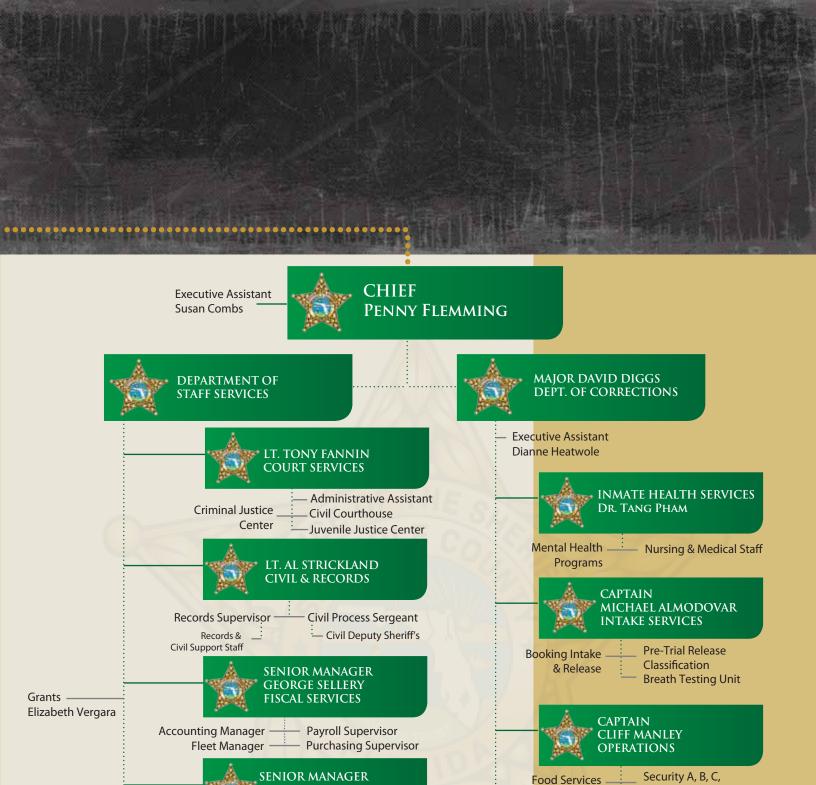


#### SHERIFF donald f. eslinger

General Counsel April Kirsheman

 General Counsel Melissa Souto







D Shifts

ADMINISTRATIVE

**SUPPORT** 

**Support Services** 

**GPS** Monitoring

Work Release

Transitional

Coordination

Inmate Laundry

CAPTAIN ROBENA DUBOSE

Maintenance

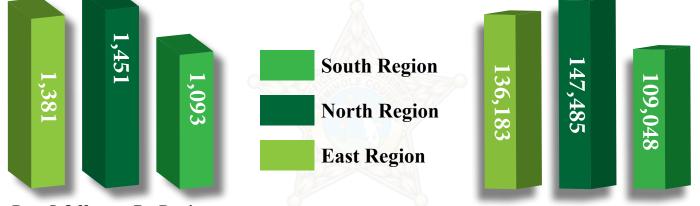
Accreditation

Maintenance

Fire Safety

# CRIME STATS

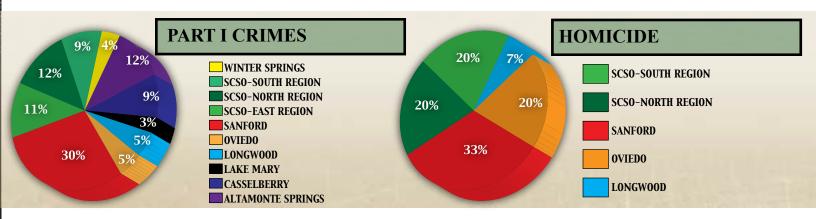
UCR ALL OFFENSES								
	Sem	INOLE CO	unty Sher	iff's Offic	E.			
	Sept 2010	Oct 2010	Nov 2010	Dec 2010	2009	2010 YTD	% Differ-	
					YTD		ence	
Aggravated Assault	33	23	37	40	502	404	-19.52%	
Aggravated Stalking	6	1	0	1	20	23	15%	
All Other Larceny	66	63	77	89	786	952	21.12%	
Burglary	69	83	53	86	946	842	-10.99%	
Forcible Fondling	1	2	2	4	44	36	-18.18%	
Forcible Rape	1	7	2	4	31	31	0.00%	
Forcible Sodomy	0	0	1	0	5	10	100.00%	
Homicide	0	0	0	0	9	6	-33.33%	
Larceny-Pocket Picking	1	1	1	1	16	21	31.25%	
Larceny-Purse Snatching	1	1	2	0	3	6	100.00%	
Larceny-Retail Shoplift	9	16	23	13	246	219	-10.98%	
Larceny-Theft from	0	1	2	0	7	5	-28.57%	
Coin Machine								
Larceny-Theft From A	45	51	54	59	718	670	-6.69%	
Vehicle/No Parts								
Larceny-Theft From A	13	16	12	13	169	168	-0.59%	
Public Building						100		
Larceny- Theft of Bicycles	6	8	7	4	89	100	12.36%	
Larceny-Theft of Vehicle	6	12	18	15	210	189	-10.00%	
Parts/Acc					• • •			
Motor Vehicle Theft	16	10	9	10	240	167	-30.42%	
Robbery	5	5	7	5	115	77	-33.04%	
	278	300	307	344	4,156	3,926	-5.53%	

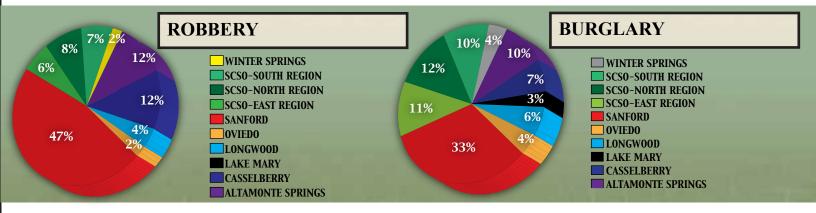


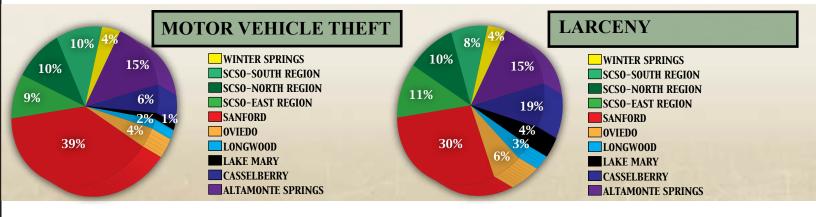
Part I Offenses By Region

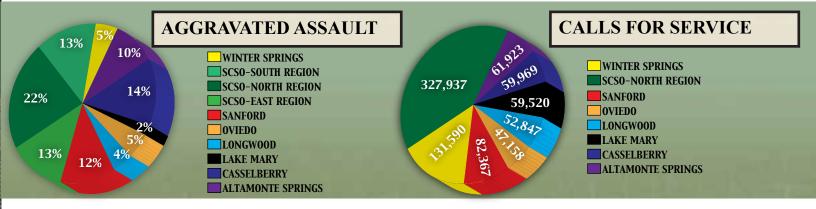
Calls For Service By Region

## **CRIME STATS**









### SEMINOLE NEIGHBORHOOD POLICING

The East, North, and South Regions of the Seminole County Sheriff's Office have worked diligently throughout 2010 to make our county a safer and more enjoyable place to live for its citizens. The Regions worked hard with the citizens of this county to reduce crime and the fear of crime within our community and with that partnership the Seminole County Sheriff's Office has ended the year with positive results.

The North Region, through education and partnerships with the community obtained a 49% decrease in auto thefts, and a 10% reduction in residential and commercial burglaries. Juvenile crime was potentially reduced by transporting truants to the STAY center a total of 79 times. The North Region continued to work on partnership building by attending 30 homeowners association meetings and attending 50 community events.

South Region personnel focused on reducing domestic violence crime by educating community members and fellow law enforcement officers on the issues related to domestic violence. Their efforts could be correlated to the 208 domestic violence cases that were reported. In addition, South Region personnel documented 56 suspected gang members through Gang Intelligence reports, developing two new homeowners associations with the Weathersfield Community and the Mobile Manor Community, logged in 850 area patrols, helped provide toys for the less fortunate families, and attended numerous homeowners association meetings.



The East Region reduced vehicle burglaries within the student housing complexes by 41.67%. This was accomplished by maintaining open communications with apartment managers, increased proactive patrols, bike patrols and providing students with crime prevention tips throughout the year. In addition, the East Region gave presentations to the elderly on abuse, exploitation, and scams, raised awareness of elderly issues, and worked with apartment managers and HOA members to help with reducing crime and the fear of crime.

Each region within the Seminole County Sheriff's Office has achieved these goals for the year 2010 but these are only a couple of the many achievements and efforts accomplished by the Seminole County Sheriff's Office employees and its citizens. Each region has worked diligently to increase its partnerships with its citizens by discussing the various issues and combating crime as a team. The Seminole County Sheriff's Office has put numerous crime alert bulletins out to citizens and other personnel, educated the public on crime prevention, attended community council meetings and actively talked to the citizens while on patrol. The Sheriff's Office has also dedicated a significant amount of time and effort into making sure that all its employees are well trained and strive to maintain the highest standard of ethics. Each employee has been trained and retrained to make sure that they can perform to the highest level and have taken the F.D.L.E. Ethics classes to ensure that all employees understand ethics and integrity. The employees of the Seminole County Sheriff's Office have successfully accomplished all of their goals for the year 2010.



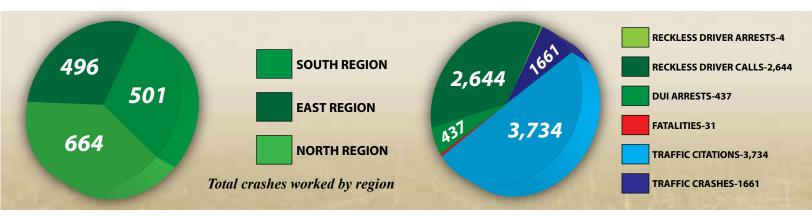
### Seminole neighborhood policing

### TRAFFIC UNIT

In 2010 the Traffic Unit completed the "Motor Challenge", which was a two month concerted effort to reduce crashes and increase seatbelt usage in Seminole County. Estimates show an 8% decrease in overall crashes and an 87% usage rate of seatbelts. In addition, a DUI saturation patrol was conducted on 12/10/10 yielding 10 arrests and 46 tickets. In an effort to keep skills sharp, two DUI refresher classes were conducted during 2010 that were attended by 27 Deputies.



Each and every day it's the mission of the Traffic Unit to keep the streets of Seminole County safe by reducing the number of crashes, which ultimately saves lives. Below are some statistics which detail the scope of their mission.



### FIELD TRAINING UNIT

The Field Training Unit trained 24 newly employed Deputy Sheriff's. Of these 24 Deputies, 22 are still currently employed. The Field training attrition rate for 2010 is 9%. In addition the Field Training unit has re-defined the qualifications for the position of Field Training Deputy and changed the method in which shift assignments are made. Seven new Field Training Deputies were appointed. The Standardized Evaluation Guidelines, Field Training Guide and Field Training Manual are all in the process of being updated and re-organized.

### **CRISIS INTERVENTION TEAM**

In 2010, the Seminole County Sheriff's Office conducted two 40-hour Crisis Intervention Team trainings, with 62 persons attending this training. The CIT Coordinator continues to be involved with various Coalitions, including the Seminole County Mental Health Task Force, Statewide CIT Coalition, Statewide Suicide Prevention Task Force, Florida Partners in Crisis and the Seminole Behavioral Mental Health Center.

There were 2,597 IT reports generated and reviewed by the CIT Coordinator in 2010. The CIT coordinator initiated 16 Baker Acts, and had over 150 consultations regarding assistance for Mental Health and/or Substance Abuse concerns in the community.



### SEMINOLE NEIGHBORHOOD POLICING

### **DOMESTIC VIOLENCE SERVICES UNIT**

There were over 2,491 Domestic Violence related reports generated in Seminole County in 2010. The unit made 5 physical arrests and had 5 warrants issued. There were over 200 victims who were contacted by the Domestic Violence Investigator with the offer for services.

The Domestic Violence Investigator continues to work closely with the State Attorney's Office, the victim advocates and the InVEST Program at SAFEHOUSE. They also continue to assist with the offenders who are placed on DV EM-PACT offender monitoring.

### **ELDER CRIMES & SERVICES UNIT**

In 2010, Seminole County Law Enforcement Agencies, Department of Children & Families Adult Protective Services, and the Office of the State Attorney, updated the Memorandum of Understanding as interagency partners for the joint investigation of abuse, neglect, self-neglect, and exploitation reports involving elderly/disabled adults. The Elder Services information section of the SCSO intranet site was developed to provide a field guide on issues relative to Alzheimer's Disease and investigating elder abuse, neglect, self-neglect and financial exploitation. Training sessions were conducted within the SNP and Judicial Divisions to address concerns related to vulnerable adults. In collaboration with

IS, the Capacity



to Consent and Vulnerable Adult Referral forms were developed and placed on the SCSO Intranet site to facilitate services for vulnerable adults. The Elder Services Investigator documented over 1,000 agency assists, referrals, and services associated with vulnerable adults. We improved the ability to effectively manage cases that involved elder issues and at-risk persons with the release of the EI and AR Café reports. The Elder Services Investigator continues to develop partnerships with non-profit organizations and the business community in addition to her involvement with Triad and the Committee on Aging to promote and enhance the quality of life for senior residents of Seminole County.

#### **RESERVE DEPUTIES**

In 2010, our thirty (30) reserve deputy sheriffs logged approximately 9,900 hours. In addition to routine patrolling and law enforcement duties, reserve deputies are often called upon to assist with securing crime scenes pending completion of an investigation. This assistance is invaluable as it enables full-time deputies to resume their patrol duties and maintain a safe community. Our reserve deputies assisted with annual events such as National Night Out, the Heathrow Arts Festival, the Salvation Army Adopt-a-Kettle "Bell-Ringing" Program and Shop with the Sheriff. Our reserve deputies also provide security for the YANA Program, formerly known as the Salvation Army Family Focus Program, which oversees court-ordered supervised visitation in domestic cases.

### CHAPLAIN CORPS

Our Chaplain Corps consists of fifteen (15) ordained members of our religious community who are available for guidance, counseling and comfort for employees and their families, as well as the public. In 2010, our Chaplain Corps expanded its services to the Sheriff's Office by staffing an office in the main building, thereby becoming more accessible to our employees. Several members of our Chaplain Corps also assisted with the annual Salvation Army Adopt-A-Kettle "Bell-Ringing" Program and Shop with the Sheriff events.

### SEMINOLE NEIGHBORHOOD POLICING

### CITIZENS ON PATROL

Our Citizens on Patrol (CoP) program, which has been in existence for approximately fifteen (15) years, is an important part of Seminole Neighborhood Policing. In addition to routine patrolling, traffic control and parking enforcement throughout Seminole County, our CoPs assist Deputies and Sheriff's Office personnel with numerous activities and events. This year the CoPs assisted with annual events such as the Heathrow Arts Festival, National Night Out, the Salvation Army Adopt-a-Kettle "Bell-Ringing" Program and Shop with the Sheriff, as well as all holiday parades. They also provided valuable assistance with multi-agency DUI operations. In 2010, our CoPs logged approximately 26,200 hours and 97,200 miles in their fleet of thirteen (13) vehicles. They have donated approximately 306,130 hours since the program's inception in 1996.

Our Citizens on Patrol Search Team, which has been in operation for eleven (11) years, continues to excel. The Team is made up of approximately twenty-five (25) Citizens on Patrol volunteers who receive training in grid searches, communications, evidence collection, extended traffic control, command center operations, as well as specialized training for Alzheimer's and dementia patients. In 2010, the Search Team was called out for four (4) searches, including the extensive search for missing juvenile Nadia Bloom. They also participated in the Fire Department

Regional Search and Rescue Task Force Training at Yankee Lake. In addition, in order to keep their skills sharp, the Search Team participates in one monthly training exercise, under the direction of Deputy Sheriff Pete Brewer.

### **CROSSING GUARDS**

The Crossing Guard program started 2010 on a high note as all 129 crossing guards returned to their designated posts. During 2010, the program started a new safety campaign entitled, "Carl's Safe Crossing Campaign" creating a mascot, Carl the Crossing Bear. The campaign teaches students and parents safe crossing techniques.

Also in 2010, the Crossing Guard program teamed up with a state funded program, the "Walking School Bus". The walking school bus is a program that motivates parents to get out there and walk their kids to school instead of driving as

regular exercise is good for everyone. It is good for the body and brain improving energy, concentration, self-esteem, memory and creativity.

The highlight of 2010 came when one of our Crossing Guards was named Crossing Guard of the year for both Seminole County and the State of Florida. Ana Buwa was presented this award during the annual awards ceremony by the Florida Department of Transportation.

### Administrative Volunteers

In 2010, our eleven (11) administrative volunteers logged approximately 2,680 hours assisting various divisions within the agency. These individuals completed our Community Law Enforcement Academy and wanted to give something back to their community. Administrative volunteers are assigned to Community Services, Diversified Investigative Services, Elder Services, Forensics, Security and Seminole Neighborhood Policing. Their assistance has been invaluable in the daily operations of the Sheriff's Office.





### DIVERSIFIED INVESTIGATIVE SERVICES

The Diversified Investigative Services Division is comprised of the Major Crimes Unit, City County Auto Theft Bureau, Economic & Computer Crimes Unit, Technical Support Unit, and Victim Services Unit. The men and women of the Diversified Investigative Services Division are responsible for the investigation of complex, specialized crimes and augmenting law enforcement operations with advanced technologies and support services. In 2010, the division investigated 2,015 cases and assisted other criminal justice entities with technical support, computer forensic services, and victim services.

The Major Crimes Unit focused their efforts on first responder training to improve the overall efficiency of the Sheriff's Office response to violent crimes. Through "shift training" and enhancements to the intranet website, the Major Crimes Unit is making strides to improve our collective response to major crime scenes. The investigators assigned to the City County Auto Theft Bureau (CCAT) achieved professional certification through the International Association of Auto Theft Investigators (IAATI), which measures skills, abilities and knowledge in



specific core competencies required of an auto theft investigator. In addition, CCAT participated in several motorcycle task force operations in Volusia County during the Daytona "Bike Week" and "Biketoberfest" events. Frequently, the CCAT Bureau investigators are called upon to train other law enforcement organizations in the identification and seizure of stolen or altered motorcycle components, including the detection of chop shops.

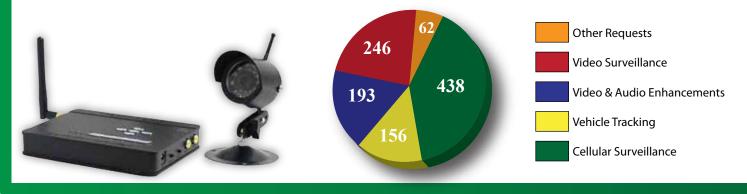
The Economic & Computer Crimes Unit exceeded the objectives of the Child Sexual Predator Program by

participating in operations and leading the program to a successful conclusion in 2010. The Child Sexual Predator Program funding provided significant upgrades to the Computer Forensics Lab in the form of mass storage of digital evidence, Apple technologies, and cellular/digital phone capabilities. In 2010, the amount of data processed by computer forensics personnel increased 91% over 2009 to nearly 56 terabytes. To put this into perspective, this is the equivalent of 53,200,239 reams of paper! Stack the reams, and they are equivalent to 29,556 football fields, or 6,115 Sears Towers, or 305 Mount Everest's!



The Technical Support Unit continued to advance technology in law enforcement by improving video surveillance solutions and the capabilities of the

Critical Incident Response Vehicle. Likewise, the Technical Support Unit augmented numerous Central Florida law enforcement organizations with GPS tracking technologies and video enhancement capabilities. The Technical Support Unit also participated in a number of statewide operations through the Florida Department of Law Enforcement Electronic Surveillance Support Team (ESST). In 2010, the ESST assisted law enforcement organizations with 1,205 technical support requests. The Figure below denotes the type of requests handled by the ESST.



2010 Annual Report

## CITY COUNTY Investigative Bureau



The City County Investigative Bureau had a very productive year that yielded 218 drug and vice related arrests and the execution of 81 search warrants. CCIB seized a total of 2,857 pounds of marijuana, 13 pounds of cocaine, 1 ½ pounds of crack cocaine, 10,342 prescription pills, 2.2 pounds of heroin, and \$364,167.00 in currency.

CCIB had several significant long term investigations during the year 2010. One of these investigations was a marijuana Drug Trafficking Organization (DTO) that was importing large quantities of high grade marijuana from California that was being grown

legally there as "Medical Use" marijuana. In addition, this DTO was also conspiring with Mexican DTO's to smuggle marijuana into the United States from Mexico which was then being shipped to Central Florida for distribution. CCIB arrested forty three (43) major drug traffickers in this investigation and seized over 1,800 pounds of marijuana and over \$250,000.00 in currency. CCIB had applied for and received special funding in the amount of \$46,000.00 from HIDTA for these investigations.



CCIB's Drug Interdiction Unit seized 40 parcels in the year 2010 resulting in the seizure of 940 pounds of marijuana, 10 ½ pounds of cocaine, 7,702 prescription pills, and \$75,583.00 in currency. These seizures were from the parcel businesses located within Seminole County.

CCIB also received and investigated 596 complaints of drug and/or vice activity from citizens of Seminole County during the year. These complaints resulted in the arrest of 60 defendants.

## **OPERATION COLE TRAIN COVERAGE**



Click video to play

#### JUVENILE ASSESSMENT CENTER

In 2010, a total of three-thousand-seven-hundred-four (3,704) youth were brought to the Seminole County Juvenile Assessment Center for the following reasons:

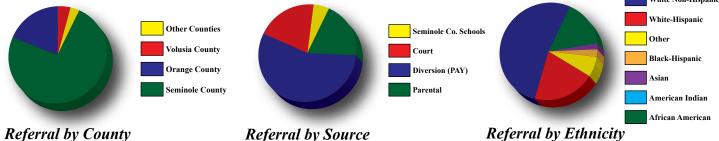
- Addictions Receiving Facility: 1
- · Arrest: 1,685
- · Department of Juvenile Justice Transfer: 1
- · Electronic Monitoring Violation: 1
- · Home Detention Violation: 34
- · Jail Transfer: 7
- · Order to Take Into Custody: 323

- · Remanded Back to Custody: 286
- · Runaway: 85
- · Safe Place: 81
- · Traffic: 37
- · Truant: 302
- · Violation of Probation: 861

Of note, there were four (4) Responses to Resistance at the Juvenile Assessment Center and six (6) juveniles were Baker Acted during 2010.

#### **OPERATION RIGHT TRACK**

Operation Right Track enrollment was up point-four-three percent (.43%) overall, but parental enrollment declined twenty-four-point-eight percent (24.8%) despite advertising on Seminole Government TV, through Schools and speaking to members of the community. Diversion case enrollments increased point-two-zero-eight percent .208% and Court Ordered enrollments went up thirty-one-point-three-four percent (31.34%). White Non-Hispanic



**Referral by County** 

#### **PROJECT S.W.EA.T.**

In the spring of 1997, Project S.W.E.A.T. (Sheriff's Work Ethics and Training) was born. Instructors from Operation Right Track supervised groups of youth, who had been court ordered to Project S.W.E.A.T., while the youth completed labor intensive and meaningful community service within the communities of Seminole County. This served to increase the level of accountability experienced by the youth and reinforced the intention of the Court. In 2010, Project S.W.E.A.T. served two-hundred-fifteen (215) youth.



Seminole County Sheriff's Office

# JUVENILE CRIME ENFORCEMENT & INTERVENTION

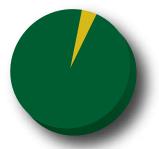
#### INTENSIVE COMMUNITY SUPERVISION

In 2010, the Intensive Community Supervision Unit supervised a total of three hundred nine (309) youth broken down into the following categories: • Committed: 62 • Probation: 173 • Conditional Release: 74

In 2010, the Intensive Community Supervision Unit supervised a total of two hundred thirtyfive (235) youth on the street and made fourteen-thousand-eleven (14,011) supervision contacts.

In 2010, the Intensive Community Supervision Unit made a total of six hundred twenty seven (627) arrests consisting of:

New Law Violations (8.9% Recidivism) Violations of Probation



#### **CONSEQUENCE ALTERNATIVE SANCTIONS UNIT**

In 2010, the Consequence Alternative Sanctions Unit served two-hundred-thirty-six (236) youth.

The Consequence Alternative Sanctions Unit provided seven-thousand-forty-five (7045) man-hours of free community service related labor to the citizens of Seminole County. Calculating those hours at the Florida minimum wage rate of seven-dollars-and-twentyfive- cents (\$7.25) an hour, the Consequence Alternative Sanctions Unit saved the taxpayers of Seminole County approximately fifty-one-thousand-seventy-six-dollars and twenty-five (\$51,076.25) for calendar year 2010.

#### ELECTRONIC MONITORING PROTECTION AND CRIME TRACKING

In 2010, there were a total of two-hundred-forty-eight (248) youth on E.M.P.A.C.T. monitoring. • *Pre-Adjudicatory: 132* • *Probation: 116* In 2010, there were a total of one-hundred-thirty (130) youth arrested on E.M.P.A.C.T. monitoring. • *Pre-Adjudicatory: 50* • *Probation: 80* 

#### **PERFORMANCE INDICATORS**

SCSO Reports: 861 School Disruption: 35 Probation Violation: 171 ORT Follow-up: 336 Gang Contacts: 63 Felony Capias: 8 Parent/Teen Counseling: 1,882 Assault/Battery: 67 Bullying/Stalking: 24 Traffic Citations: 303 ORT Referrals: 60 Felony Arrests: 62 Misdemeanor Capias: 29 Drugs/Paraphernalia: 46 Baker Acts: 38 Truants: 74 ICSU Contacts: 356 Misdemeanor Arrests: 252

**Seminole County Sheriff's Office** 

2010 Annual

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# **DOMESTIC SECURITY**

#### FUGITIVE APPREHENSION, SEXUAL OFFENDER, EMPACT TEAM and DV EMPACT

During the year 2010, F.A.S.T. members embraced a positive working relationship with County probation and embarked upon a collaborative effort to reduce the number of violations committed by subjects being monitored through the DV EMPACT program. Each week members of F.A.S.T., along with County Probation, focused their attention on a preselected group of subjects being monitored through the DV EMPACT program and performed compliance checks. These weekly checks of the top offenders No Change resulted in a 61% decrease in violations of those visited at home. **Offender Removed** Additionally, F.A.S.T. served a significant number of warrants

#### FELON REGISTRATION

Felon Registration has implemented an additional screening process utilized to help identify gang members. In 2010, 27 gang members were registered and subsequently interviewed by the Gang Intelligence and Suppression Unit.

Increase Decrease

#### GANG INTELLIGENCE AND SUPPRESSION UNIT

during the year, producing a year end total of 763 arrests.

The Gang Intelligence and Suppression Unit (GISU) conducted thirty (30) Multi-Agency Gang Task Force operations funded by the DOJ MAGTF Byrne Grant. These operations consisted of members of the Sheriff's Office, local police departments, and state and county probation. These operations included intelligence gathering and enforcement, and resulted in one hundred fifty-two (152) arrests.

#### CRIME ANALYSIS

The Crime Analysis and Research Unit completed over five thousand six hundred (5,600) requests for information, reports, and analyses from members of the Sheriff's Office, other agencies, and the public. In addition to over three thousand (3,000) criminal history checks and comprehensive background investigations, the unit compiled over seventy (70) crime series forecasts and updates to the forecasts.

#### PAWN & PROPERTY

The Pawn and Property Unit conducted one hundred seventeen (117) inspections of pawnshops and secondhand dealers in 2010. This unit received over 100,000 pawn tickets in 2010, an increase of 9% from 2009. The Pawn Unit conducted training for second and dealers, and was able to work with these businesses to get three quarters submitting pawn tickets electronically by the end of 2010.

# **S.C.S.O**

Violation Breakdown

#### **INMATE INTERVIEW PROGRAM AND TELEPHONE MONITORING**

The inmate interview program was successful in interviewing 1,115 individuals and the telephone monitoring unit monitored 12,341 calls. Based on the information that was gathered, they were able to assist State Attorney's Offices throughout Central Florida in prosecuting several individuals on cases ranging from larcey to murder.



# FORENSIC SERVICES

The Seminole County Forensic Laboratory Services Division is comprised of three individual sections – Crime Scene, Latent Prints, Property and Evidence. The division is responsible for processing crime scenes, processing and comparing latent prints, comparing tire and shoe impressions, pre-screening biological evidence, and interfacing with criminal laboratories at the Florida Department of Law Enforcement and the Federal Bureau of Investigation. The laboratory is also responsible for the reception, storage, control, and disposal of property and evidence that is found, recovered or seized by the Sheriff's Office. In 2010 the following goals were achieved and statistics were generated:

The Crime Scene Section responded to 256 crime scenes compared to 248 the previous year, experiencing a 3.6% increase in the number of crime scene responses. Laboratory requests decreased from 677 in 2009 to 630 during 2010. There was a notable increase in responses to unattended deaths, suicides, robbery, search warrants, and in assisting other agencies in 2010.

SHERIFF'S OFFICE CRIME SCENE SHERIFF'S OFFICE CRIME SCENE SHERIFF'S OFFICE CRIME SCENE

The Latent Print Section completed 1,882 evaluation cases, 1,377 comparison cases and made 277 Biometric Identification Solution (BIS) Hits. This reflects a 21.1% decrease in the number of evaluation cases completed from 2009. There was a 7.6% increase in the number of comparison cases completed and a 4% increase in the number of BIS Hits were noted. The percentage of identifications for the number of comparison requests for 2010 was 47.9%, compared to the 47% rate for 2009.

Additionally in 2010, the Latent Print section provided assistance to the Osceola County Sheriff's Office by verifying and reviewing their casework. Training of personnel for the Osceola County Sheriff's Office Latent Print Unit was also provided.

During the year of 2010, the Property and Evidence section received 11,882 items of evidence and purged 4,433 items.

Numerous improvements were made to internal processes within the Property and Evidence Section allowing the section to function more efficiently. A new laptop and a scanner were installed at

the pick-up window, which expedited the drop off and pick up process of evidence and assists in ensuring technical errors are not made. In depth trainings on packaging and submitting evidence were provided to new deputies, FTO's, and reserve deputies.

A new case review and evidence destruction process was also implemented facilitating a smoother and more organized process. Communications between the Crime Scene Manager and Evidence Specialists was improved by adding an office space for the Crime Scene Manager in the evidence area.

New security measures were implemented to insure the integrity and handling of the evidence being held in the Property and Evidence Warehouse. A new security location was designated for drugs and guns awaiting destruction, along with a two person inventory review that is sealed and signed was implemented. A two person key operation is now required to access the high liability areas of the evidence room.







# SPECIAL OPERATIONS

# AVIATION

The Aviation Unit experienced dynamic growth and productivity in 2010. Due to extensive training, the Aviation Unit now has the ability to utilize the Rescue Hoist to extract victims out of hazardous conditions on land and in the water. In 2010, Rescue Hoist Operations were expanded to include water rescue capabilities. The Aviation unit conducted training with the 920th Rescue Wing at Patrick Air Force Base and Miami-Dade Air Rescue Unit. Seminole County Sheriff's Office is the only agency in the region to offer Rescue Hoist capabilities.



The Aviation Unit was instrumental in bringing the successful end to the search for Nadia Bloom. A total of 17 hours were flown during the search and rescue mission. Alert was able to guide rescue teams through the dense woods. Alert was later featured on a nationally televised documentary aired by TLC reenacting the search for Nadia.

With the retirement of the military surplus helicopters, the Aviation Unit was able to transfer hundreds of surplus military aircraft parts to other local law enforcement agencies. This was a very lengthy process requiring coordination with finance, multiple local agencies, along with State and Federal agencies.

The Aviation Unit worked with SNP Patrol and Specialized Units to deploy the Microwave Downlink System. The downlink allows agency members to view live video transmitted from the helicopter to desktop and laptop computers over the network. The picture can also be viewed by deploying portable handheld units and in the CIRV directly from the helicopter.

#### NADIA BLOOM COVERAGE



# SPECIAL OPERATIONS

## S.W.A.T.

In 2010 the Seminole County Sheriff's Office Special Weapons and Tactics Team responded to 25 call outs to include 20 high risk warrants, 2 barricaded subjects, 1 tracking/locating a shooting suspect, and 2 missing persons. The SWAT Team trained in excess of 220 hours, in various disciplines such as Hostage Rescue with live fire entries, Rural Tracking, Fast Rope and Rappel, Slow Deliberate Covert Entries, and Defensive Tactics. The SWAT Team also participated in the annual Law Enforcement Torch Run benefiting the Special Olympics.



### RANGE & WATER UNIT

In 2010 the Seminole County Sheriff's Office Range and Water Unit handled 63 various rescues, both on the water and within the county's woodlands. A total of 722 vessel inspections were conducted along the waterways that resulted in 126 citations being issued and 43 written warnings. The unit participated in numerous educational and safe boating programs in partnership with local commercial vessel retailers and marine product specialists to help promote and foster a safer boating experience while on the water. A county wide survey of all signage at county parks, docks, and along the waterways themselves was conducted to identify those signs in need of repair or replacement. As a result of these enforcement and educational actions a safer boating environment was provided to those citizens who use the county's natural lands and waterway resources.

### CANINE UNIT



In 2010 the Seminole County Sheriff's Office Canine Unit logged a total of 526 deployments by full service patrol dogs encompassing area tracks, building searches, and narcotic searches that resulted in 36 physical apprehensions, the location and seizure of narcotics, and the subsequent arrest of 83 individuals. The Canine Unit was able to demonstrate an overall bite ratio of 13.8% which is an outstanding percentage between apprehension and locating subjects. Within the specialty functions of the Canine Unit there were a total of 134 searches for explosive materials, and 27 searches conducted by our tracking Bloodhound. Of these 27 Bloodhound tracks they resulted in the positive location of 11 persons.

## DIVE TEAM

In 2010 the Seminole County Sheriff's Office Underwater Search and Recovery Team (USART) responded to 4 drowning victims and 5 evidence dives. The team trained with various agencies this year to include the Fire Department, V.C.S.O., O.C.S.O., and L.C.S.O.. Two additional EOD technicians were brought on and certified as Master Divers with the rest of the team. Three members were certified by Dive Rescue International as a Rescue Diver I.



# CHILD PROTECTIVE SERVICES

CHILD PROTECTIVE SERVICES CAPTAIN BARNETT						
REPORTING YEAR Period To Dat						
CHILD PROTECTIVE INVESTIGATIONS	294	3917				
CRIMINAL INVESTIGATIONS	17	229				
NUMBER OF REMOVALS/CHILDREN	9/11	141/234				

2010 Compared to 2009



Abuse Cases – Difference of 338 or 9.4% increase

CAC – Difference of 43 or a 15.9% decrease

Shelters – 3.6% of the total abuse cases investigated resulted in a shelter

TPR Year End 2010 – 19 cases and 28

The Crimes Against Children Unit worked 10 Peer-to-Peer investigations in 2010, resulting in 5 arrests for possession of child pornography. The Crimes Against Children Unit also conducted ten educational seminars. Overall, there were 232 attendees and 138 copies of internet monitoring software (Spector) given to assist parents in protecting their children while they are online.

Various in-service trainings were provided to CPS staff during the calendar year. Some were made mandatory for all investigators while others were made available to enhance awareness in domestic violence, substance abuse and mental health.

- CCIB provided training on illegal and prescription drugs, critical protections in child safety, which addresses in part all three areas.
- Crisis Intervention Team (C.I.T.) training.
- Y NOVA Basic Crisis Response Team Training.
- Kid's House of Seminole provided training regarding their services to include mental health counseling.
- **T** Domestic Violence Injunction for Protection process.

D.C.F. Regional Training to include: What are the Marchman and Baker Acts? Substance Abuse: Screening and Assessment Tools to Link Families to Services, Implementation and Utilization of the Florida Safe Families Network Unified Home Studies (included review of criminal background exclusions) and questions to probe regarding histories of mental health, substance abuse and domestic violence.

### DOCUMENTUM

In an effort to reduce costs and improve efficiency, CPS incorporated the Documentum system to digitally archive all case files. Below are some of the noted improvements thanks to Documentum.

- Transformed the CPS case process and created the state of Florida's best electronic CPS case system
- We have eliminated printing over 102,000 sheets of paper. If you stacked up all that paper, it would be 34 ft tall.
- Documentum has provided us the ability to share & collaborate on CPS cases in real time all while drastically



# CHILD PROTECTIVE SERVICES

### CHRISTMAS VILLAGE

Each year the Child Protective Services Division assists in coordinating the Christmas Village which was created to provide Christmas to abused and neglected children in Seminole County. The 2010 Christmas village was another tremendous success as highlighted below:

Approximately 139 families participated in the event A total of 237 adults A total of 466 children In order to have this event it was necessary to have 193 volunteers Lastly, approximately 30 performers provided entertainment on this special day



### CRISIS RESPONSE TEAM

Recognizing that working with abused and neglected children can take a toll on Child Protective Investigators, the CPS division implemented the Crisis Response Team. The Crisis Response Team was deployed during 2010 whenever CPI's were exposed to egregious abuse cases and especially child death cases. An initial briefing was held within 2 hours of a CPI returning to the office after dealing with such cases and a follow up debriefing was then held within 72 hours. The team which consists of 5 senior CPS staff members made it a point to closely monitor all personnel in the division throughout year and the response from the division staff was extremely positive. One such case where the CRT was utilized is documented below.

#### NOTABLE CASE COVERAGE



Click video to play

Seminole County Sheriff's Office

# **COMMUNITY SERVICES**

### **CRIME PREVENTION UNIT**

The Crime Prevention Unit was extremely busy during the year 2010 with a variety of different initiatives and events ranging from researching the F.O.C.U.S. program to implement into elementary schools to events like Operation Medicine Cabinet, National Night Out, and the Salute to Freedom Bike Ride just to name a few. The unit also consistently worked with county government and local businesses to host a variety of different trainings on topics like workplace violence and personal safety.

#### **STATISTICS**

- **Residential and Business Security Assessments: 75**
- Child Safety Programs: 84
- **Community Meetings: 282**
- **Crime Prevention Presentations: 100**
- New Neighborhood Watch Programs: 15
- 食食食食食食 Static Displays: 21
- Trainings Held: 18

### VOLUNTEERS

In 2010 the Community Services division was fortunate enough to have the assistance of 6 volunteers who assisted with a variety of different initiatives. One such initiative was that each victim of a burglary was contacted by our volunteer staff and offered Crime Prevention based services such as a residential security assessment. The total volunteer hours for 2010 was 4,684.5

## SHOP WITH THE SHERIFF



Click video to play





# COMMUNITY SERVICES

### PUBLIC INFORMATION OFFICE

The year 2010 proved to be a busy year in the public information office. There were a variety of high profile cases that garnered significant media attention from both local and national media outlets. The case with the most national media exposure came when a Seminole County resident boarded a school bus full of children and began threatening the children and ultimately the school bus driver. The incident remained in the national spotlight for more than a month and was featured on *Good Morning America, CBS News, NBC News, Inside Edition, and many more.* 













Click video to play

### SOCIAL MEDIA



In an effort to increase the exposure and reach of the Sheriff's Office, social media was incorporated into the way we communicate with the public and the media. Traditionally, methods such as e-Lerts & e-Biz were utilized to communicate significant events, crime trends, crime prevention messages. With the implementation of social media, the Public Information Office can now provide real time updates to the public, media, business owners, etc with anything from a laptop to a smartphone. This has effectively made the process of sharing information easier and more timely. Since employing social media, the Sheriff's Office has received more than 22,500 video views on Youtube for videos such as Crime Prevention PSA's, Recruitment, etc. Twitter & Facebook have been employed to distribute messages to the public and media similar to that of e-Elerts and several hundred people are currently following. Lastly, the Sheriff's Office has employed Flickr to house and display photographs of important events throughout the year, such as notable cases and awards/memorial ceremonies.

# **COURT SERVICES**

There are 63 employees assigned to the Court Services Division, 59 of which are sworn deputy sheriffs responsible for complete law enforcement services in and around all of the Seminole County Courthouses.

- In 2010, there were over 900 defendants that were remanded by the court and processed by our personnel. This does not include the 6,675 inmates that were transported from the jail to their respective court hearings.
- Last year over 2,300 items of contraband were discovered during this process. These items included everything from small pocket knives to drugs and other items that are prohibited in the buildings.

All felony convictions in Florida now require the defendants to submit to have a sample of their DNA taken and stored with the Florida Department of Law Enforcement. This is a one time requirement to prevent taking redundant samples for defendants who are convicted of multiple crimes. Last year, we obtained 1,184 new DNA samples for criminal convictions.







In addition to our courtroom functions, the Court Services Division takes a proactive approach to law enforcement and enlists numerous patrol tactics including foot, bicycle, and traffic patrols

★ There are over 170 closed circuit cameras to help detect potential criminal activity and allow for covert surveillance. Last year, over 290 criminals were arrested with new law violations occurring in or around the buildings.



2010 Annual



# CIVIL & RECORDS

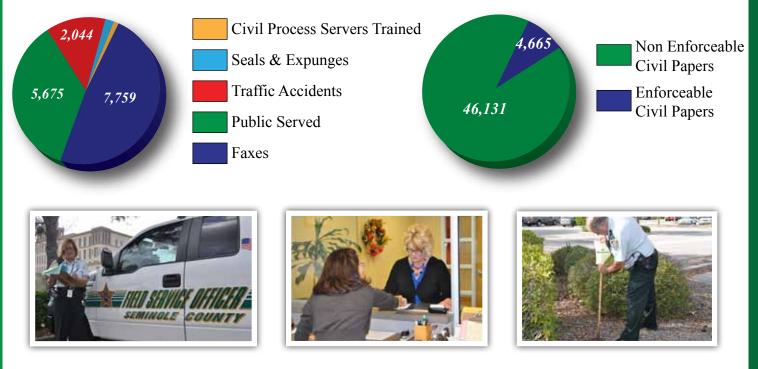
The Civil - Enforceable Writs Section is responsible for serving and enforcing Civil Process issued from the Courts. The division consists of clerical support staff that process all of the documents issued from the Courts such as Summons and Subpoenas for service in the regions and cities. The division also includes Field Service Officers who serve non-enforceable civil process and sworn deputy sheriffs who serve enforceable writs. These orders include Evictions, Execution Levies, Replevins and Injunctions for Protection.

In 2010 the Civil Section FSO's and Sworn Deputy Sheriffs served 4,665 enforceable process, and 46,131 nonenforceable process.

The Civil Section is responsible for training Certified Process Servers (civilians appointed by the Chief Judge to serve papers) for initial certification and for all re-certifications. In 2010 we trained 150 citizens in this certification. We currently have approximately 126 active Certified Process Servers registered in Seminole County.

The Public Records Section serves as a liaison for the public. While the average citizen would associate Records as the place to go to obtain a copy of an incident report, calls for service, local records checks and insurance requests, the section does much more. Records personnel also play an integral part in providing Tallahassee with the agency's Uniform Crime Report data, Traffic Accident data and are responsible for ensuring the agencies validation of F/NCIC entries. The staff also works closely with the Safe House of Seminole and the State Attorney's office to ensure they receive all cases of Domestic Violence. The Records Section is also responsible for the sealing and expunging of arrest records and statute updates along with compromised identity changes within Café and Jail Management.

The Records Section handles public records requests several ways. In 2010 we completed 5,675 walk in records requests, and 7,759 faxed records request, and approximately 6,500 records requests by mail at our office.

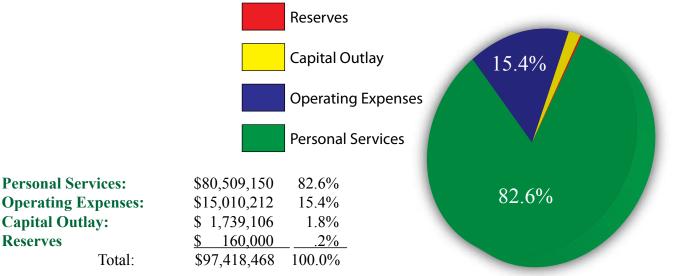


# FISCAL SERVICES

The Sheriff's Office is tasked with providing services in three functional budget categories as set forth in State law; Law Enforcement, Corrections and Judicial Security. It should be noted that many of the expenses that comprise these three functional budgets are either mandated by Federal or State law, especially in the area of Corrections. By law, it is also the responsibility of the Sheriff to determine how best to provide these services to the residents and businesses of Seminole County. Given this extremely important mandate, the Sheriff's Office continually reviews every program and every budget line item in each functional budget to ensure that all services provided are both essential and provided at the lowest possible cost to County taxpayers. This combination has resulted in the Seminole County Sheriff's Office having the lowest crime rate of all Sheriff's Offices comprising Central Florida and one of the lowest in the State of Florida based upon population served. As the following chart indicates, the Sheriff's Office adopted budget for 2010/11 is almost exactly equal to the FY 2007/08 budget which became effective on October 1, 2007 and is only 2.0% greater than the FY 2006/07 adopted budget.

BUDGET COMPARISON									
	FY 2010/11	FY 2009/10	FY 2008/09	FY 2007/08	FY 2006/07				
Budget	Adopted	Adopted	Adopted	Adopted	Adopted				
Total Budget	\$97,418,468	\$96,279,219	\$98,361,842	\$97,184,598	\$95,508,271				
Percent Change	1.18%	(2.12%)	1.21%	1.76%					

The Sheriff's Office FY 2010/11 adopted budget is broken down further based upon the following accounting classifications:



By combining proven neighborhood based policing strategies with cost saving technologies and creating both public and private partnerships within the community's we serve, the Sheriff's Office is able to maintain the low-est crime rate along with one of the lowest ratios of law enforcement officers per 1,000 residents when compared to neighboring Sheriff's Offices. Major operating expenses include inmate food and medical expenses, maintenance and utility expenses for the John E. Polk Correctional Facility, along with insurance and vehicle fuel.

# **COMMUNICATIONS**

In November of 2007 the Sheriff's Office Communications Center received national accreditation. At that time we were the third Communications Center in the State to achieve this accomplishment. During the past three years we have continued to strengthen our accountability both within the agency and the community through a continuum of standards that clearly define authority, performance and responsibilities. Ensuring the Center maintains, or exceeds the current standards for re-accreditation, which was accomplished in November 2010.



This year the Communications Center handled a total of 723,423 calls for service throughout the County. Our 911 statistics indicate we answered 523,851 administrative

lines, 92.04% of those calls were answered within 10 seconds or less. We also answered 196,494 9-1-1 lines of which 95.58% were answered within 10 seconds or less. This equals to 720,345 total incoming lines being received into the Communications Center. This is a grandiose accomplishment.



In 2009/2010 we hired 8 full time employees and 1 part time. To date 8 employees have completed training and are productive members of the Center and/or are currently in the final stages of the training program. Our training program has consistently improved over the years. We actively participate in on line training for 9-1-1 and NCIC/FCIC. We have taken advantage of various free training opportunities throughout the county. The Communications Center continues to create an atmosphere of mutual respect and consideration for the agencies we provide dispatch services

During the year the Communications Center handles numerous urgent/priority calls. On May 6, 2010 we received a call from 563 S. Sundance Dr in Lakewood@Crossings, the caller advised he heard three gun shots and then saw an individual shoot himself. The Communications Center received and dispatched this call in 47 seconds. This is one of many calls were our performance exemplifies the mission and vales of the Seminole County Sheriff's Office.

An additional noteworthy case involved dispatcher Felicia Henderson. While on duty, Henderson received a call from an individual who was on a social networking website and wanted report someone who was confessing to harming their 4 week old infant. Henderson worked quickly to identify the individual with minimal information and was eventually able to dispatch law enforcement to an address in Sanford. Upon their arrival, units on scene verified the 4 week old infant had suffered injuries consistent with abuse. Thanks to Henderson's efforts, this infant was taken into protective custody which undoubtedly prevented future harm or even death.

#### Click To Play

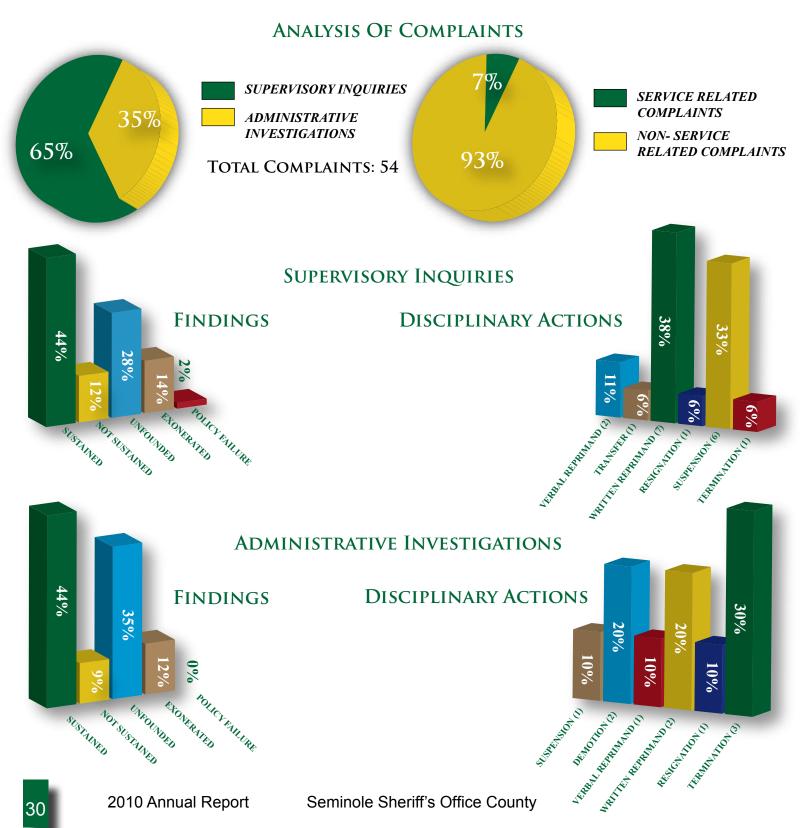


#### Seminole County Sheriff's Office

#### 2010 Annual Report

### PROFESSIONAL CONDUCT REVIEW SECTION

The Professional Conduct Review Section has as it's major function the receiving, processing, and investigating of administrative complaints made against Sheriff's Office employees. All administrative investigations are conducted by the section. This report outlines the complaints investigated during the 2010 calendar year.





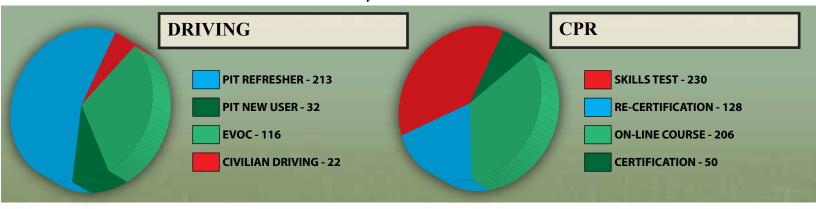
### **PROFESSIONAL DEVELOPMENT**

The year 2010 was another excellent year for Professional Development. One new initiative undertaken by Professional Development in 2010 was the acquisition of the Minuteman Ballistic Shield. These shields were purchased and implemented to help add ballistic protection for the 1st Line Responder to potentially violent incidents. The shields were placed in certain patrol vehicles throughout SNP and all responders were trained on how to deploy, setup/tear down and shoot using the shield for ballistic protection. This was done to eliminate the need to go to the Region Offices, in cases of violent incidents where older heavy ballistic shields were used.

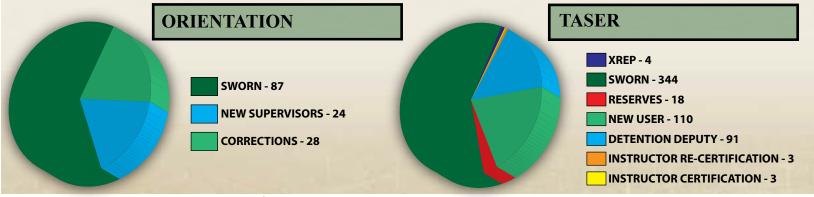
In addition to implementing new initiatives like the Minutemen Ballistic Shields, Professional Development also conducted mandated training sessions, recertifications, and many more which are detailed below.



\*counts are number of students in attendance



\*counts are number of students in attendance



\*counts are number of students in attendance

Seminole County Sheriff's Office

### **INFORMATION SERVICES**

### MICAD

(Mobile Integration Computer Aided Dispatch) was developed by the Software Developers in the Information Services Section of the Seminole County Sheriff's Office. MICAD is used by all deputies of the Seminole County Sheriff's Office along with all the officers of the police municipalities incorporated within Seminole County. The system was developed and released in 2010.

It is a software application used by the law enforcement that delivers the functionality of a CAD (Computer Aided Dispatch) system to mobile computer users. It allows them to initiate and respond to calls for service. The application also allows users to view a list of active events, or even monitor a single event, which are constantly

updating with real-time information. Users are also able to access sensitive data from state and local databases for viewing criminal history information, vehicle registration information, driver's license information and much more.

A benefit of in house development will allow for future enhancement to MICAD to be specifically designed to integrate with the other programs used within the county. A current enhancement underway is to allow deputies/officers to start a report that is linked to the records management system, CAFÉ. This enhancement will be released this year and will streamline the reporting process.

My Hetnors My Hetnors Buth Region South Region South Region South Region South Region South Region South Region South Region	Seminole County Law Enforcement Mobile Integrated Computer Aided Dispatch
<pre>* Fuller Departments * External</pre>	Pleaser enter your logis Pleaser enter your logis Pleaser enter your logis Engloyee It Pleaser Pleaser Zone It Zone It Diffuely:
	Sheriff's Office Mission To enhance the quality of Me by reducing orime and the feer of orime throughout Seminole County

### **CPS PROCESS IMPROVEMENT PROJECT**

The Child Protection Services (CPS) Process Improvement Project was an overwhelming success resulting from a systemic approach to process improvement. The success was a collaborative effort between Information Technology, CPS, internal partners, external partners, and vendors.

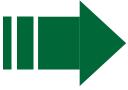
The 50 people in CPS respond to over 5,000 cases annually. Each case is several hundred pages long which results in over one million pages being produced each year. The project has successfully transformed CPS into a paperless system which results in cost savings exceeding \$100,000 annually.

Documentum (an Enterprise Content Management System) is the foundation of the CPS Process Improvement



Project. A custom taxonomy was developed by I.T. to provide CPS with a real-time, remotely accessible, paperless system.

The following process improvements were successfully implemented.



### **INFORMATION SERVICES**

- The project has successfully transformed CPS business processes into a paperless system
- Cost savings of over \$100,000 annually (paper, toner, printer maintenance, Iron Mountain fees, etc)
- Standardized the CPS case layout
- Improved CPS Case accessibility by using Documentum to share and manage case information
- Improved CPS Case security by using Documentum as a repository (instead of paper)
- Improved CPS Case security by using Ironkey Secure USB drives to transfer CPS Case information
- Improved CPS Case accountability by displaying timestamp and user ID on modified documents
- External partners now receive CPS Cases in electronic format (PDF)
- Implemented GlobalScan on 3 Ricoh copiers
- Improved technical configurations: Windows 7, more memory (RAM), dual monitors
- Improved network configurations: Verizon air cards with 300% faster bandwidth
- Improved Citrix client configuration by upgrading to latest Citrix version
- Standardized CPS users on Microsoft Office 2010, Adobe Acrobat St version X
- Reduced stress on CPS Investigators because they can work remotely
- Reduced stress on CPS Investigators because they do not carry heavy paper cases
- CPS is no longer in the Top 10 print usage report

#### IN CAR CAMERA'S

Seminole County Sheriff's has taken the initiative to install the Panasonic Arbitrator In Car Video System in every marked patrol unit. The single greatest value of the in-car camera is the positive impact that it has on officer safety. These cameras will have a significant impact on improving the officers ability to respond to complaints regarding professionalism and courtesy. The cameras are a welcome, unbiased tool to ensure the accountability and the integrity of the officers in the field. The in-car camera can serve valuable training purposes. Experienced



officers can use the video recording as an effective tool for self-critique. When training new officers, the instructors have the ability to review the new officers" actions through the objective eye of the camera, immediately after the event occurs, thus enhancing the learning process. The in-car camera can improve citizens confidence in the law enforcement profession, enhance the ability to capture and convict violators, record inappropriate police behavior, and provide valuable data in our efforts to ensure homeland security.

#### DISASTER RECOVERY/BUSINESS CONTINUITY SYSTEM

In 2010 the Operations Section of Information Services installed a system that enables the Sheriff's Office most critical applications and processes to continue operation in the event of a disruption of service at the 100 Bush Blvd headquarters. Facilities located at the North Region Office, some 8 miles from headquarters, serve as a

backup for critical functions such as computer aided dispatch (CAD), records management and messaging. In the event that headquarters facilities are damaged or inaccessible, the system can automatically startup services at the North Region location and operate in a normal fashion in less than a minute for some applications. By managing this system, Operations has enhanced the ability of the Sheriff's Office to provide excellent service to the community, not only during normal working conditions but also during potentially disruptive events.



### JOHN E. POLK CORRECTIONAL FACILITY

Throughout the 2010 calendar year, administrators and support staff of the Seminole County Jail diligently worked towards the enhancement of the overall level of facility security, improvement of the management and leadership skills of the jail's supervisory staff, and maintained procedures for the administration and operation of the jail in accordance with the policies established by the Sheriff of Seminole County, Florida Model Jail Standards, and all federal, state, and county guidelines pertaining to corrections. The facility director is ultimately responsible for the care, custody, and control of every inmate incarcerated in the jail.

In February 2010, the Seminole County Jail was presented with its second reaccreditation award from the Florida Corrections Accreditation Commission (F.C.A.C.) during the winter conference held in Stuart Florida. Representing the Sheriff's Office in receiving the award was Chief Penny Fleming, Major David Diggs, Sergeant David Gray and Ms. Cathy Perkins. The facility is assessed every three years to ensure compliance with 264 accreditation standards. During each accreditation assessment, the facility is evaluated on the adequacy and quality of programs, activities and services available to inmates and their involvement and also the overall physical conditions including adequacy of living, support, program space and institutional maintenance related to sanitation, health and safety.



In July 2010, the facility established our Safety Officer position to manage the Fire Safety and Sanitation program in the facility. As required by accreditation standards and the Florida Model Jail Standards, stringent inspections of the facility's sanitation programs and fire safety procedures are conducted daily, weekly and monthly with documentation. The Safety Officer works closely with Seminole County Fire Inspector to ensure the facility maintains a safe environment for both the staff and inmates and remains in compliance with the national Life Safety Codes for detention facilities.

### **INMATE PROGRAMS**

In 2010, the following inmate programs were offered at the jail:

- Faith-Based Programs
- General Education Development (GED)
- Keyboard, Typing, and Basic Computer Skills
- Healing and Transition (HAT) Re-entry Program
- University of Florida Food and Nutrition Program
- Narcotics Anonymous
- AIDS and HIV Awareness Program
- Creative Writing
- Out of the Life
- New Horizons Basic Life Skills
- Juvenile High School

- Life Skills Program
- Adult Basic Education (ABE)
- Parenting Skills Class
- Substance Abuse Education
- Alcoholics Anonymous
- Veterans Out Reach Program
- Hepatitis Information Class
- Book Club
- Step Forward Re-entry Program
- Basic Sales Class
  - Juvenile Abstinence Class

In 2010, 5,849 inmates participated in programs at the Seminole County Jail for a total 23,405.5 classroom hours.

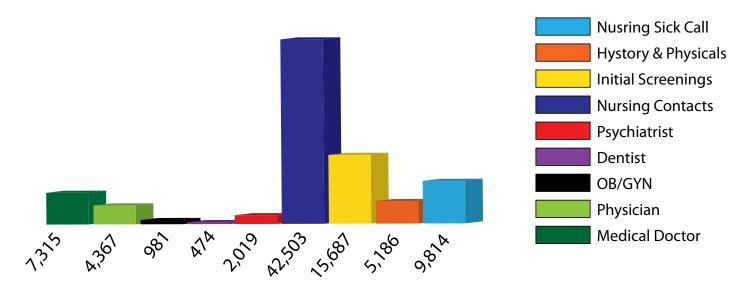
### WORK RELEASE PROGRAM

In 2010, the daily average Work Release inmate population remained close to that of 2009. The Work Release Center is located across the street from the main jail and has a 58-bed capacity. In 2010, the daily average of male inmates housed at the center was 37. The daily average of female inmates housed at the center was 3. Fis-cal Year 09/10 revenue received from the program for court costs totaled \$2,158 and subsistence fees received totaled \$22,893. There are currently ten certified detention deputies assigned to the Work Release Center, two of whom are assigned to the Inmate GPS Program.

#### MEDICAL

The Medical Division offers the delivery of comprehensive medical services to inmates. Inmates requiring specialized medical care, emergency services, or hospitalization are sent to area medical specialists or hospitals. During calendar year 2010, we received 100% compliance in accordance with the Florida Model Jail Standards and were recommended for accreditation by the Florida Corrections Accreditation Commission. The on-site jail medical staff is comprised of a physician as Medical Director, Thang Pham, M.D., Board Certified in Family Practice; registered and licensed practical nurses; certified nursing assistants, and licensed mental health professionals. Contracted providers include psychiatrists, dentists,

dental assistants, consulting pharmacist, OB/GYN specialist, x-ray/ultrasound services, laboratory services, dialysis services, and mental health and substance abuse specialists. During 2010, 7,097 (7,315 in 2009) inmates were seen by medical doctors, of which 4,367 (4,703 in 2009) were seen by the physician; 981 (348 in 2009) were seen by OB/GYN. There were also 474 (393 in 2009) inmates seen by the contracted dentist; there were 2,019 (1,871 in 2009) inmates seen by the psychiatrist. There were 42,503 (40,857 in 2009) nursing encounters, which included 15,867 (16,520 in 2009) Initial Screenings, 5,186 (5,282 in 2009) History and Physicals, 9,814 (10,175 in 2009) Nursing Sick Call. Additionally, there were 325 (375 in 2009) inmates transported to the emergency room with a total of 288 (277 in 2009) hospital in-patient days. Medical related grievances were 2 in 2010 indicative of the continuing improvement of the quality of care provided to inmates.



#### INTAKE RELEASE

In January 2010, the Intake/Release Section began a new era of supervising and managing inmates booked into the Correctional Facility. The newly constructed Intake Release building was operational on January 21, 2010. The new facility was the beginning of the Corrections Department transition to Direct Supervision. Direct Supervision is a management philosophy which places staff in an open setting to be face to face with the inmates with full responsibility for the management of inmate behavior. The Intake Section serves as the inmate's first contact with the detention facility. It is here that the inmate is introduced to the direct supervision philoso-



phy, as he or she will remain in an open waiting area, in lieu of being held in a secured cell, until the booking process is completed. The inmate will remain in the open waiting area until being released or transported to the orientation cell unless his or her behavior warrants traditional confinement.

Direct Supervision has played an intrinsic role in the reduction of our response to resistance incidents to date. Another factor in that reduction is the implementation of a revamped Critical Response Team. The Critical Response Team was streamlined from 52 members to 22 members. Those 22 members are dedicated to maintaining order and stability in an always volatile environment. The team is responsible for cell searches, contraband abatement efforts, extractions, high risk transport, crowd control, disaster response, and anything that may require a tactical response.

The following is a breakdown of daily average inmate population. These inmate population averages includes local, work release, and federal inmates since 2005. It should be noted that the decrease in the daily average population is due, in part, to the decreased number of booking and increased number of releases for the reporting year.

YEAR	DAILY AVERAGE	BOOKINGS	RELEASES
2005	932	17,710	17,959
2006	1,017	17,691	17,775
2007	1,106	18,221	18,526
2008	1,000	17,853	18,150
2009	984	16,736	17,163
2010	892	16,106	16,465

The care, custody, and control of every inmate incarcerated in the jail are paramount to the successful operation of the facility. In 2010, the average daily population for local inmates was 734. The average daily population for federal inmates was 118. The average daily population for work release inmates was 40.

Response to resistance related incidents totaled 96 for 2010, compared to 106 for 2009. This total represents a 9.43% decrease from the prior year. It should be noted that only the degree of force necessary to accomplish lawful objectives is authorized for the purpose of self-defense, in defense of another, to overcome physical resistance, or to prevent the escape of an arrested person.

### JAIL EXPANSION PROJECT

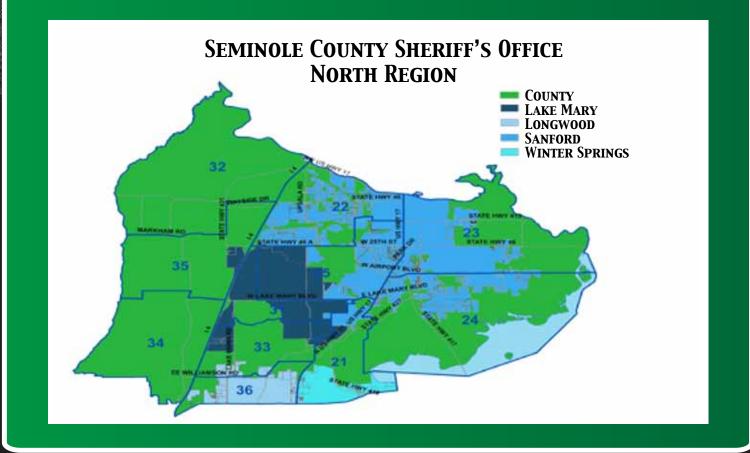
In response to the overcrowding issues within the Seminole County Jail, a 444 bed expansion building was approved. The expansion consists of three floors. Each floor has two pods. Each pod will accommodate 74 beds. In August, 2006, a Transition Team was formulated to assist with the preparation of the construction, training and opening of the new jail expansion. The team worked directly with the architects, contractors, various vendors, and county staff to implement and oversee the project. This expansion also resulted in the renovation of our current kitchen and laundry facilities, as well as the addition of a new intake/release building. Direct Supervision training was crucial prior to the movement of inmates to the new jail expansion. Direct Supervision involves a dayroom with numerous cells under constant and direct supervision by staff stationed inside the housing unit. Staff are constantly interacting with inmates and controlling their behavior. One of the chief characteristics of direct supervision is that the majority of general population housing units are designed and operated so that a single deputy actively supervises a large group of inmates with no barriers separating the deputy from the inmates. Deputies assigned to these barrier-free units are allowed to exercise some discretion relative to the day-to-day management of the inmates and minor and/or informal discipline of inmates housed in that unit. This discretion allows the officer to control privileges, set standards, solve problems and provide leadership. The constant interaction with inmates and staff also reduces violent acts in the housing unit to include breaking up fights quicker, ensuring sexual assaults are almost nonexistent, managing gang member activity and preventing gang related reprisals, monitoring bathroom and shower areas which are notorious danger zones in jails, and the virtual elimination of dangerous contraband such as weapons and drugs.



Click video to play

Seminole County Sheriff's Office

# NORTH REGION



### Region Lieutenant: Lt. Jennifer Jenkins

**GEOGRAPHICAL AREA:** unincorporated Sanford, Lake Mary, and Longwood

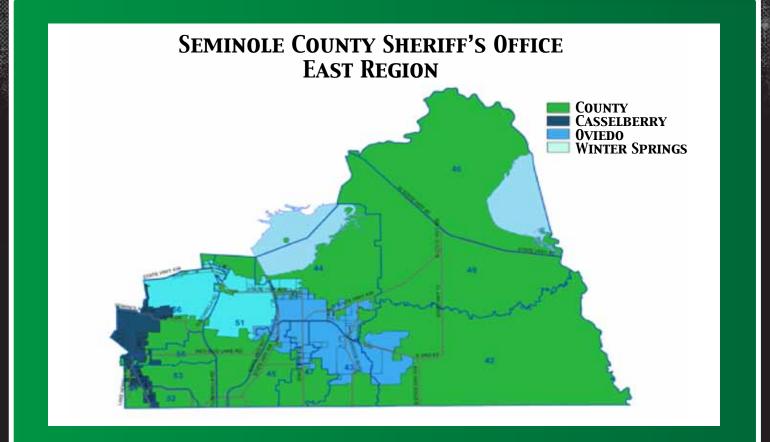
**REGION LOCATION:** 805 Primera Blvd Lake Mary, FL 32746



#### UCR PART 1 CRIMES NORTH REGION

	Sept	Oct	Nov	Dec	2009	2010	%
	2010	2010	2010	2010	YTD	YTD	Diff
North Region							
AGGRAVATED ASSAULT	17	9	16	15	197	161	-18.27%
AGGRAVATED STALKING	1	1	0	1	7	6	-14.29%
ALL OTHER LARCENY	25	31	38	39	330	399	20.91%
BURGLARY	13	30	19	20	309	302	-2.27%
FORCIBLE FONDLING	0	1	0	1	15	9	-40.00%
FORCIBLE RAPE	1	5	1	2	9	13	44.44%
FORCIBLE SODOMY	0	0	0	0	4	4	0.00%
HOMICIDE	0	0	0	0	3	4	33.33%
LARC-POCKET PICKING	0	0	0	1	0	7	NC
LARC-PURSE SNATCHING	1	0	1	0	1	2	100.00%
LARC-RETAIL/SHOPLIFT	1	7	10	4	59	55	-6.78%
LARC-THEFT FROM COIN MACHINE	0	0	2	0	5	3	-40.00%
LARC-THEFT FROM VEHICLE/NO PARTS	13	7	16	23	242	220	-9.09%
LARC-THEFT FROM PUBLIC BLDG	4	7	5	3	63	64	1.59%
LARC-THEFT OF BICYCLES	3	3	1	1	21	29	38.10%
LARC-THEFT OF VEHICLE PARTS/ACC	2	7	13	3	73	86	17.81%
MOTOR VEHICLE THEFT	7	3	3	5	103	57	-44.66%
ROBBERY	0	0	4	2	45	30	-33.33%
Region: North Region Total	88	111	129	120	1,486	1,451	-2.36%

# EAST REGION



#### Region Lieutenant: Lt. Karen Mills

**GEOGRAPHICAL AREA:** Casselberry, Chuluota, Fern Park, Geneva, Maitland, Oviedo, Winter Springs, and Winter Park

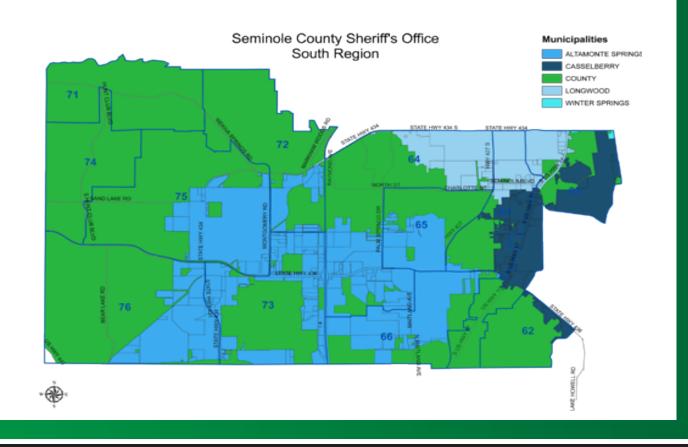
**Region Location:** 1225 East Broadway 0viedo, FL 32765 (407) 665-1750



#### UCR PART 1 CRIMES EAST REGION

	Sept	Oct	Nov	Dec	2009	2010	%
	2010	2010	2010	2010	YTD	YTD	Diff
East Region							
AGGRAVATED ASSAULT	11	12	13	15	153	123	-19.61%
AGGRAVATED STALKING	3	0	0	0	1	11	1,000.00%
ALL OTHER LARCENY	20	19	22	26	260	323	24.23%
BURGLARY	37	27	18	40	350	293	-16.29%
FORCIBLE FONDLING	1	0	1	1	17	19	11.76%
FORCIBLE RAPE	0	2	1	1	13	11	-15.38%
FORCIBLE SODOMY	0	0	1	0	1	4	300.00%
HOMICIDE	0	0	0	0	4	0	-100.00%
LARC-POCKET PICKING	1	1	1	0	7	11	57.14%
LARC-PURSE SNATCHING	0	1	0	0	1	3	200.00%
LARC-RETAIL/SHOPLIFT	6	7	9	6	97	102	5.15%
LARC-THEFT FROM COIN MACHINE	0	1	0	0	0	1	NC
LARC-THEFT FROM VEHICLE/NO PARTS	19	29	28	20	280	278	-0.71%
LARC-THEFT FROM PUBLIC BLDG	2	5	4	3	54	43	-20.37%
LARC-THEFT OF BICYCLES	2	4	3	1	28	33	17.86%
LARC-THEFT OF VEHICLE PARTS/ACC	1	4	3	5	63	51	-19.05%
MOTOR VEHICLE THEFT	4	3	4	4	72	52	-27.78%
NEGLIGENT MANSLAUGHTER	0	0	0	0	0	1	NC
ROBBERY	3	2	1	1	28	22	-21.43%
	Sept	Oct	Nov	Dec	2009	2010	%
	2010	2010	2010	2010	YTD	YTD	Diff
Region: East Region Total	110	117	109	123	1,429	1,381	-3.36%

# SOUTH REGION



#### **Region Lieutenant:** Lt. Kevin Brubaker

**GEOGRAPHICAL AREA:** unincorp. Altamonte springs, Apopka, Casselberry, longwood

#### **REGION LOCATIONS:** SOUTH REGION I

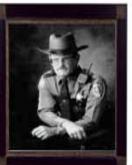
5001H REGION 1 175 NEWBURYPORT AVENUE ALTAMONTE SPRINGS, FL 32701 (407)665-1410 FAX (407) 665-1415

South Region II 120 W. Pineview St. Altamonte Springs, Fl 32714 (407)665-1700 Fax (407)665-1710

#### UCR PART 1 CRIMES SOUTH REGION

	Sept	Oct	Nov	Dec	2009	2010	%
	2010	2010	2010	2010	YTD	YTD	Diff
South Region							
AGGRAVATED ASSAULT	5	2	8	10	151	120	-20.53%
AGGRAVATED STALKING	2	0	0	0	10	6	-40.00%
ALL OTHER LARCENY	21	13	17	24	196	229	16.84%
BURGLARY	19	26	16	26	286	247	-13.64%
FORCIBLE FONDLING	0	1	1	2	12	8	-33.33%
FORCIBLE RAPE	0	0	0	1	9	7	-22.22%
FORCIBLE SODOMY	0	0	0	0	0	2	NC
HOMICIDE	0	0	0	0	2	2	0.00%
LARC-POCKET PICKING	0	0	0	0	8	3	-62.50%
LARC-PURSE SNATCHING	0	0	1	0	1	1	0.00%
LARC-RETAIL/SHOPLIFT	2	2	4	3	90	62	-31.11%
LARC-THEFT FROM COIN MACHINE	0	0	0	0	2	1	-50.00%
LARC-THEFT FROM VEHICLE/NO PARTS	13	15	10	15	196	171	-12.76%
LARC-THEFT FROM PUBLIC BLDG	7	4	3	7	52	61	17.31%
LARC-THEFT OF BICYCLES	1	1	3	2	40	38	-5.00%
LARC-THEFT OF VEHICLE PARTS/ACC	3	1	2	7	74	52	-29.73%
MOTOR VEHICLE THEFT	5	4	2	1	65	58	-10.77%
ROBBERY	2	3	2	2	42	25	-40.48%
Region: South Region Total	80	72	69	100	1,236	1,093	-11.57%

### Dedicated to the memory of the Seminole County Deputies who have given their lives in the line of duty



#### In Memoriam Deputy Sheriff Eugene Gregory End of watch July 8, 1998

Deputy Sheriff Gregory made the ultimate sacrifice after being mortally wounded while handling an aggravated assault call involving an armed mentally ill person.



#### In Memoriam Deputy Sheriff Cleveland Jacobs End of watch September 14, 1922

Deputy Sheriff Cleveland Jacob was shot and killed while attempting to arrest a man for stealing a pair of pants.



#### In Memoriam Deputy Sheriff Robert O. Moore End of watch June 9, 1975

Deputy Sheriff Moore made the ultimate sacrifice when he succumbed to smoke inhalation and intense heat exposure while rescuing inmates during the Seminole County Jail fire on June 9, 1975.



#### In Memoriam Deputy Sheriff George Pfiel End of watch December 29, 1977

Deputy Sheriff Pfiel made the ultimate sacrifice after being mortally wounded when he interrupted an armed robbery at the Longwood Village pharmacy.



#### In Memoriam Deputy Sheriff Hugh E. Thomas Jr. End of watch March 28, 1989

Deputy Sheriff Thomas at 24 years of age made the ultimate sacrifice after being shot and killed while responding to a domestic a related prowler call in Geneva.



### EMPLOYEE AWARDS

### SHERIFF'S COMMENDATION



JUDICIAL D/S William Denning

### COMMUNITY SERVICE



Inv. Michael Sprigg, Inv. Chris Ortiz, Inv. Larry Pirkola, D/S Samuel Stephenson, Lt. William Rex, Sgt. Amy Lawshe, Sgt. Mark Nelson, Debra Dibartolo, Barbara McChesney, Lori Mott, D/S Debra

Reichert, D/D Tammy Moore, Terri Lawrence, Kay Ford, Sylvia Blake, Amanda Schwarzman, Brenda Metcalf, Jessica Clapp, ASPD Clay Toomes.

### UNIT CITATION



#### EAST REGION SNP

Sgt. Joe Sweeney, Sgt. Mickel Green, D/S Scott Vanderweide, D/S Sherry Collins, D/S Patrick Flanagan, D/S Mike Louis, D/S Brian

Hearn, D/S Juan Pastrana, D/S Chandler Hartman, D/S Nathan Wilkerson, D/S Carla Johnson, D/S William Dunn, Sgt. Jan Kloth, D/S Neal Stewart, D/S Teresa Maiorana, D/S Eric Bryant, D/S Stephan Taylor, D/S Mike Best.

#### **ROBERT O. MOORE**



**CORRECTIONS** D/S Troy Turner, D/S John Horrell



#### LIFE SAVING AWARD



D/S Troy Turner, D/S John Horrell, LPN Patricia Bass, D/S Scott Vanderweide, D/S Ross Pensa, Cpl. Gene Fry, D/S Glen Mariani, D/S Jose Guzman, D/S Tammy Moore.

Only a life lived in the service to others is worth living. Albert Einstein (1879-1955) German-Swiss-U.S. scientist.

# CLOSING

# IN HONOR AND LOVING MEMORY OF CAPTAIN TERRY L. HUFFMAN

THE MISSION OF THE SEMINOLE COUNTY SHERIFF'S OFFICE IS TO ENHANCE THE QUALITY OF LIFE BY REDUCING CRIME AND THE FEAR OF CRIME THROUGHOUT SEMINOLE COUNTY



Seminole County Sheriff's Office 100 Bush Blvd Sanford, FL 32773 407-665-6600 www.seminolesheriff.org